

Thank you for scheduling an appointment. Clinical consultations are designed to educate clients and provide the tools needed to heal by providing guidance on a variety of holistic health modalities, including herbs, nutrition, flower essence therapy, aromatherapy, lifestyle coaching, etc.

The Practitioner

Kaley (Calyx) Liddick is a qualified holistic health practitioner. She has studied at the Colorado School of Clinical Herbalism and the Aromatic Wisdom Institute, where she graduated with over 1,600 hours of training and clinical practice. Calyx has earned the titles of Certified Clinical Western Herbalist, Certified Holistic Nutritionist, Certified Bach Flower Essence Practitioner, NAHA Certified Aromatherapist, and Certified Reiki Practitioner. Calyx is not licensed or registered as a state health care professional, as there is currently no licensure in place for these modalities, and it is advised that any recommendations made should be discussed with the client's primary care physician.

Please take note that failure to disclose information regarding medical conditions, medications, supplements, allergies, etc. may result in conflict with herbal, nutrition, and lifestyle recommendations. We will not be held responsible for adverse effects or negative interactions due to the client's withholding of any information during consultation or on our new client forms.

Scope of Practice

By signing this document, you acknowledge that Kaley Liddick not licensed by the state of Pennsylvania and that her services do not replace those of licensed physician. All clients are advised to seek the advice of a licensed healthcare provider. Consultations are designed to provide education about nutrition, herbs, supplements, and lifestyle. Conventional medical diagnosis, prescription, and treatment cannot be provided during sessions. Herbal remedies sold by Susquehanna Apothecary are legally regulated as dietary supplements and should not be misconstrued as medical treatment or prescriptions.

While prescription medications may be discussed during your appointment, only your prescribing physician can suggest that you discontinue or alter your medication. Any discussion or literature provided during your session is for educational purposes only and should be discussed with your prescribing physician.

Process & Policies

The goal of the initial appointment is to gather information about your primary complaint and overall health in order to pinpoint areas of focus and create a personalized protocol designed to meet your unique needs. This is usually an extensive process; so we ask that you please allow the necessary time for us for the first appointment (generally around 1 ½ - 2 hours). Subsequent appointments generally require less time. In most cases it is

recommended to start with at least two sessions in order to take full advantage of the process. The price of herbs dispensed vary and are not included in the price of the consultation. Energy work session may be scheduled separately, either as a stand-alone appointment without an in-depth consultation, or as part of your complete wellness protocol. If you are interested in having energy work as part of your already scheduled consultation session, please inform me ahead of time so we plan out your appointment accordingly. Flower Essence sessions may be included in your consultation, or you may choose to schedule separate, Essence focused sessions. In Flower Essence focused sessions, dispensed flower essences are included in the price.

All session conversations and documentation are strictly confidential. Health related records cannot be released without your written consent, unless if legally subpoenaed. Exceptions to this are information regarding impending suicide, homicide, or child abuse. We cannot guarantee the security of correspondence via email or text message, however submissions through Jotform.com are HIPAA compliant.

Payment is due at time of service. We do offer several discounted payment programs, available upon request. Fees are subject to change. Refunds are not available at this time. Our services are not eligible for insurance reimbursement. We ask that you please notify us at least 24 hours before your appointment if you need to cancel or reschedule. Missed appointments and late cancellations will result in a \$15 cancellation fee, except in extenuating circumstances.

We look forward to working with you!

I, the undersigned, have read and agree to the terms, and hold Kaley Liddick harmless for any injuries or negative effects I may experience as a result of using the information, therapies, or any other services I receive.

Client: _____

Signature: _____ Date: _____

(Or Guardian if under 18 years of age)

Practitioner: _____

Signature: _____ Date: _____